

Links to the Financial Hardship Policies

Name of Signatory	Link to Hardship Resources
1. AGL	https://www.agl.com.au/-/media/DLS/Residential/Documents/Help-and-Support/2017/AGL0133-Staying Connected Current Policy FullVersion ONLINE.pdf
2. ANZ Corporation	
3. Bank SA	
4. Bendigo and Adelaide Bank Ltd	
5. Berri Barmera Council	https://www.berribarmera.sa.gov.au/webdata/resources/files/Financial%20Hardship%20(CWMS)%20Policy.pdf
6. Campbelltown City Council	https://www.google.com.au/url?sa=t&rct=j&q=&esrc=s&source=web&cd=2&ved=0ahUKEwjCquq6gpjZAhUHmJQKHXLCBGwQFggsMAE&url=https%3A%2F%2Fwww.campbelltown.nsw.gov.au%2Ffiles%2Fassets%2Fpublic%2Fdocument-resources%2Fcouncilcouncillors%2Fpolicies%2Fhardshippolicy.pdf&usg=AOvVaw3jLnT71RTv1lyH0tHFX3hE
7. City of Charles Sturt Council	
8. City of Burnside Council	
9. City of Holdfast Bay Council	
10. City of Onkaparinga Council	http://onkaparingacity.com/public/download.jsp?id=79317&page=/onka/living here/rates property/rebates and remissions for hardship.jsp
11. City of Port Adelaide Enfield	https://www.google.com.au/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0ahUKEwj9itL7rJ ZAhUK5LwKHV6GBYwQFggNMAA&url=https%3A%2F%2Fwww.portenfield.sa.gov.au%2Fwebdata%2Fresources%2Ffiles%2FInfo_HardshipResidentialRetailServiceCustomers.pdf&usg=AOvVaw0BhpFk9qQlbBUzYegDLWsg
12. City of Prospect Council	
13. Commonwealth Bank of Australia	https://www.commbank.com.au/content/dam/commbank-assets/support/docs/financial-assistance-support.pdf
14. Credit Union SA	https://www.creditunionsa.com.au/globalassets/pdfs/brc-1047.pdf
15. Energy Australia	https://www.energyaustralia.com.au/sites/default/files/2017-03/HardshipPolicy-LongVersion-Final.pdf
16. Good Shepherd Micro Finance	
17. Homestart Finance	
18. Housing SA	
19. National Australia Bank	
20. Origin Energy	https://www.google.com.au/url?sa=t&rct=j&q=&esrc=s&source=web&cd=3&cad=rja&uact=8&ved=0ahUKEwj8kYWMtZ ZAhVCPwKHYAZD AUQFggzMAI&url=https%3A%2F%2Fwww.originenergy.com.au%2Fcontent%2Fdam%2Forigin%2Fresidential%2Fdocs%2Fyour-

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	account%2Fhardship-policy.pdf&usg=AOvVaw3nAYkoQzAwGeBzHZrn7NBa
21. People's Choice Credit Union	
22. Red Energy	https://www.google.com.au/url?sa=t&rct=j&q=&esrc=s&source=web&cd=4&cad=rja&uact=8&ved=0ahUKEwjTlIKhup_ZAhVEnZQKHfv9Cf8QFgg3MAM&url=https%3A%2F%2Fwww.redenergy.com.au%2Fdocs%2FRed-Energy-Hardship-Policy.pdf&usg=AOvVaw3kC56L173NeRBXWBK9dbP
23. SA Water	https://www.google.com.au/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0ahUKEwif-Y28up_ZAhVCj5QKHQGPcPAQFgggMAA&url=https%3A%2F%2Fwww.sawater.com.au%2F_data%2Fassets%2Ffile%2F0015%2F9141%2Fhardshippolicyrescustomers.pdf&usg=AOvVaw27MhD3F_g2vkGff7gjGIAZ
24. South Australian Council of Social Service	https://www.google.com.au/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0ahUKEwjmyqjHup_ZAhVJNpQKHVhjCk4QFgggMAA&url=https%3A%2F%2Fwww.sacoss.org.au%2Fsites%2Fdefault%2Ffiles%2Fpublic%2FBest Practice Case Studies CLIENT%2520%25282%2529.pdf&usg=AOvVaw0FEHk-XNKDaFPTI4P0ujYw
25. South Australian State Schools Administrative Officer's Association	
26. The Salvation Army	
27. Town of Walkerville	
28. Uniting Communities	