



Government  
of South Australia

SA Health



SA  
Ambulance  
Service

# SA AMBULANCE COVER

EASY READ VERSION



# HOW TO USE THIS DOCUMENT



SA Ambulance Service wrote this document.  
When you see the word 'we' or 'us', it means SA Ambulance Service.



We have written this information in an easy to read way.

We use pictures to explain some ideas.

## Ambulance Ambulance

We have written some words using **bold**.  
We explain what these words mean.



This easy to read guide explains how to get Ambulance Cover.



You can ask for help to read this document.

A friend, family member or support person may be able to help you.

# ABOUT US



We take care of sick and injured people in South Australia.



In an emergency you call 000.



If you are sick or injured an ambulance will come to you.



The **Paramedics** or SAAS Volunteers in the ambulance will take care of you and take you to hospital.

A **Paramedic** is a person who looks after you in an emergency.

# WHAT IS AMBULANCE COVER ?



You have to pay us after an ambulance comes to help you.

It can cost a lot of money.



If you have **Ambulance Cover** you do not have to pay for the ambulance.

**Ambulance Cover** is a **fee** that means you do not have to pay for the ambulance every time you call one.

A **fee** is when you pay one time so you can use something many times.



With Ambulance Cover you can call an ambulance as many times as you need.



Ambulance Cover can save you lots of money.

# HOW DO I GET AMBULANCE COVER ?



You can get Ambulance Cover by paying us a fee.



You have to pay the fee every year to always have Ambulance Cover.



You can pay for yourself and your **family**.

**Family** means people who you live with are related to you like mothers, fathers, daughters and sons.



# WHAT ARE THE TYPES OF AMBULANCE COVER ?



You pay different prices for different kinds of Ambulance Cover.

There are 2 types of Ambulance Cover:

- **Standard**
- **Standard Plus**

**Standard** means you are covered for using an ambulance for free in South Australia.

**Standard Plus** means you are covered for using an ambulance for free anywhere in Australia.



You can get Ambulance Cover for:

- yourself
- you and your family



The fee is lower if you are a **pensioner**.

A **pensioner** is someone who can get cheaper healthcare, medicines and discounts.

# WHAT ARE THE AMBULANCE COVER FEES ?



These are the fees from 1 August 2024 to 31 July 2025.

You choose what kind of Ambulance Cover you want.



## **Standard:**

- one person \$99.50
- family \$198
- one pensioner \$59.50
- family pensioner \$118



## **Standard plus:**

- one person \$117.50
- family \$233.75
- one pensioner \$77.50
- family pensioner \$153.75

You pay the fee once a year.

# HOW DO I PAY FOR AMBULANCE COVER ?



There are 4 ways you can pay the fees.

You can fill in the Ambulance Cover form and post it to:

SA Ambulance Service  
GPO Box 3  
Adelaide SA 5001



You can fill in the Ambulance Cover form and take it to the Post Office or National Pharmacies store to pay.



To pay online go to  
[www.saambulance.com.au](http://www.saambulance.com.au)



Call 1300 136 272.  
You can use your credit card.



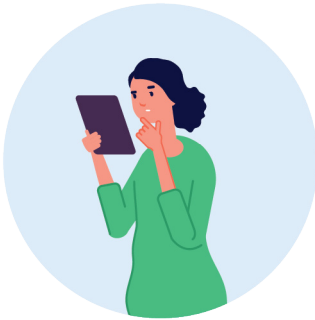
# TERMS & CONDITIONS



There are Terms and Conditions for Ambulance Cover.

The Terms and Conditions document tells you about:

- SA Ambulance Service
- how Ambulance Cover helps you
- when your cover starts after you have paid the fee
- the different kinds of cover you can get.



You can ask for help to read the Terms & Conditions.

A friend, family member or support person may be able to help you.



# HOW TO FIND OUT MORE



**CALL** 1300 136 272



**VISIT** 205 GREENHILL ROAD,  
EASTWOOD SA 5063



**EMAIL** [HEALTHSAASENQUIRIES@SA.GOV.AU](mailto:HEALTHSAASENQUIRIES@SA.GOV.AU)



**YOU CAN FIND OUT MORE ABOUT US ON  
OUR WEBSITE**

[WWW.SAAMBULANCE.SA.GOV.AU](http://WWW.SAAMBULANCE.SA.GOV.AU)



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